

***INCENTIVE RATE APPLIES TO ORDERS RECEIVED WITH PAYMENT 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN**



INTERNET SERVICE CONTRACT

Order Services & Manage Orders Online at
nrgpark.boomerecommerce.com

Effective June 2, 2025 - December 31, 2026 - V06022025

Exhibitor Company Name (or EAC):		Booth/Room#:	Show Name:	
Billing Company Name (or EAC):		Show Start Date:		Show End Date:
Billing Company Address (or EAC):		Incentive Order Deadline: 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN		
City, State, Zip:		Country:	On-site Authorized Contact:	On-site Cell Number:
Contact Name:	Phone Number:		Contact Email:	Cell Number:

SHARED - LIGHT WIRED INTERNET, **NOT FOR STREAMING**

QTY	INCENTIVE*	BASE	TOTAL
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Includes: 1 Private IP Address, Routers **PROHIBITED** and will not work

Average Usage Up To 3 Mbps Burstable to 5 Mbps (DHCP), per device		\$895	\$1,140	
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Additional Device(s), Per Device Up to 4 [6 or more available online]		\$185	\$220	
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DEDICATED INTERNET, **FOR STREAMING, GAMING & WEBCAST**

QTY	INCENTIVE*	BASE	TOTAL
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Includes: 5 Public IP Addresses, Routers **SUPPORTED**

Dedicated 3 Mbps		\$3,495	\$4,370	
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Dedicated 6 Mbps		\$5,900	\$7,375	
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Dedicated 10 Mbps		\$7,850	\$9,810	
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Dedicated 15 Mbps		\$11,700	\$14,630	
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Dedicated 20 Mbps		\$15,500	\$19,380	
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Upgrade to 29 Public Static IP Addresses		\$995	\$1,194	
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Higher bandwidth services available for uhd streaming

INTERNET EQUIPMENT & LABOR

QTY	INCENTIVE*	BASE	TOTAL
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Switch Rental – up to 24 ports		\$185	\$225	
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Patch Cable (up to 100') – Cat5e		\$50	\$62	
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Labor / Floor Work – four lines per hour		\$125	\$125	
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Distance Fee for each Internet line delivered outside the facility		\$500	\$500	
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WIRELESS INTERNET AVAILABLE

SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)

Move-In/On-Site order fee (if ordering service after show move-in begins)	(20%) x (Base Price)	
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IMPORTANT! Review "Product Overview / Glossary" literature to assure the services you have selected will provide the functionality for any application(s) you will be utilizing. See nrgpark.boomerecommerce.com to view the NRG Park Terms & Conditions. Please call if assistance is needed. **Please note that Wireless services are NOT included on this form – please contact us for specific rates.**

SUBTOTAL	
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Estimated Sales Tax 8.25%	
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PUC Universal Surcharge 4.3%	
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PUC Gross Receipts 0.1667%	
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GRAND TOTAL	
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ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

Printed Name:	Signature:	Date:
(X) _____	(X) _____	____/____/____

PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

Remit Order Form to: **NRG Park - Exhibitor Services**
Mailing Address: **One NRG Park**
Houston, TX 77054

Phone Number: 832-667-3900
Fax Number: 832-667-3901

*** INCENTIVE RATE APPLIES TO ORDERS RECEIVED WITH PAYMENT 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN**



TELEPHONE SERVICE CONTRACT

Order Services & Manage Orders Online at
nrgpark.boomerecommerce.com

Exhibitor Company Name (or EAC):		Booth/Room#:	Show Name:	
Billing Company Name (or EAC):		Show Start Date:		Show End Date:
Billing Company Address (or EAC):		INCENTIVE ORDER DEADLINE: 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN		
City, State, Zip:		Country:	On-site Authorized Contact:	On-site Cell Number:
Contact Name:	Phone Number:		Contact Email:	Cell Number:

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VOICE SERVICES, PBX Service – Domestic Long Distance Included	QTY	INCENTIVE*	BASE	ON-SITE	TOTAL
Single Line ☐ Instrument ☐ Non Dial 9 ☐ International Long Distance		\$275	\$345	\$414	
Multi Line Phone with (1) main number and (1) rollover line		\$415	\$520	\$624	
Speaker Phone Line with Polycom Instrument		\$465	\$575	\$690	
Distance Fee for each Telephone line delivered outside the facility		\$100	\$100	\$100	

SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)

Move-In/On-Site order fee (if ordering service after show move-in begins)

(20%) x (Base Price)

IMPORTANT! Review "Product Overview / Glossary" literature to assure the services you have selected will provide the functionality for any application(s) you will be utilizing. See nrgpark.boomerecommerce.com to view the NRG Park Terms & Conditions. Please call if assistance is needed.

SUBTOTAL

Estimated Sales Tax 8.25%

PUC Universal Surcharge 4.3%

PUC Gross Receipts 0.1667%

GRAND TOTAL

ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

Printed Name:	Signature:	Date:
(X) _____	(X) _____	____/____/____

PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

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Houston, TX 77054

Phone Number: 832-667-3900
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"COMMUNICATIONS" FLOORPLAN WORKSHEET

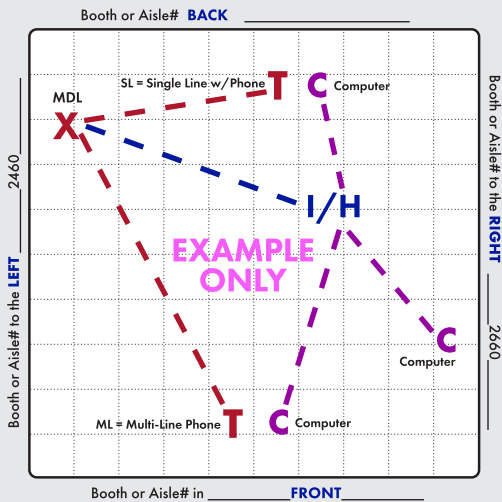
Company Name:

Show:

Booth/Room #:

Center: **NRG Park**

Customer / Ref #:



SPECIFY YOUR DESIRED LOCATION OF SERVICES

X = MAIN DISTRIBUTION LOCATION (MDL)

The originating line(s) for service, whether overhead, a floor pocket or a column, will be delivered to a "MDL" before booth distribution. Example: Storage area, back of booth, etc. Unless specified, the default for the "MDL" will be the back of the booth or where Smart City deems the most convenient. All distribution of services to their final destination within the booth will originate from the Main Distribution Location "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and/or installed.

T = TELEPHONE/FAX

I = INTERNET SERVICE

H = HUBS

PC = PATCH CABLES

C = COMPUTERS

Location of primary Internet Service "I", Hubs "H", Patch Cables "PC" and / or Computers "C". For Smart City to perform your floor work, you will need to indicate the location of each item you want cabled. Make sure to order your floor work, hubs, and patch cables early and in advance of the show moving in.

Voice and Data communications cabling. Smart City is the exclusive installer of Voice and Data communications cabling. Smart City provides cabling to booths, within booths (under carpet and flooring) and from booth-to-booth. Fiber Optic, twisted pair (Category 3, 5 and 6) and all other data and telecommunication cable fall under Smart City's area of expertise.

IMPORTANT! Prior to installation of service, a complete Floorplan is required.

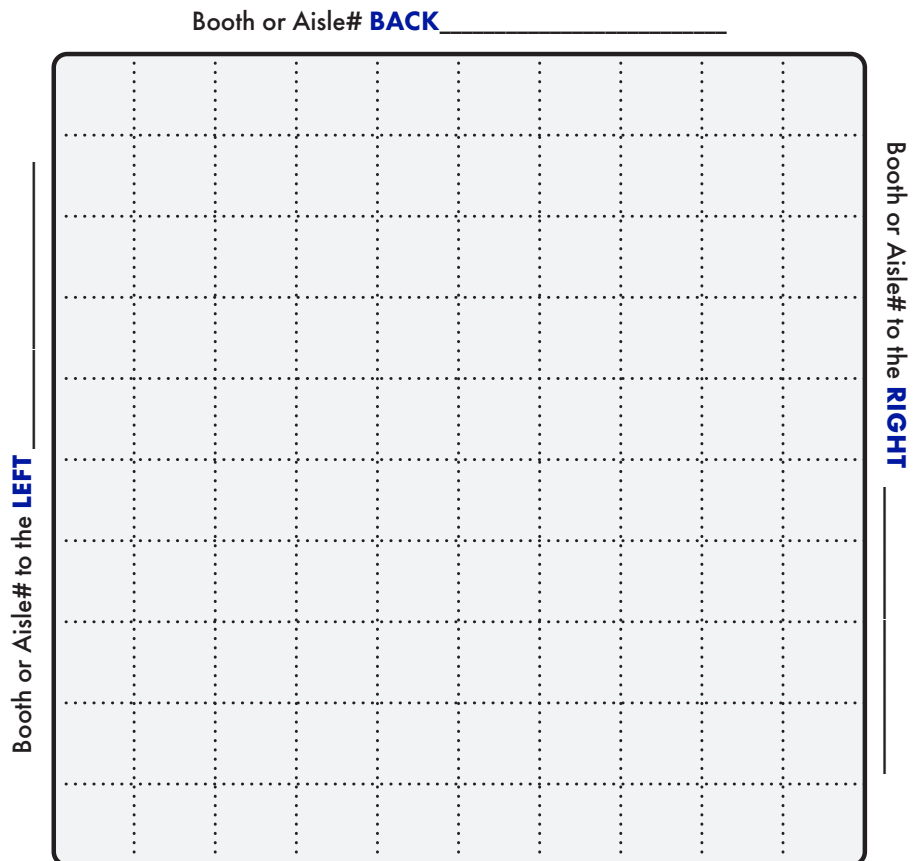
Please utilize this grid should you not have your own Floorplan to send us. You may use a different Floorplan for each service group (Telephone, Internet, etc.) or combine all services on one Floorplan. For a Floorplan to be considered complete it must include all the information listed below (Main Distribution Location "MDL", designated location of items within the booth, surrounding booths, scale-length and width).

Booth Orientation: For Smart City to accurately install services a minimum of one surrounding Booth or Aisle # is required, two or more is best.

BOOTH SIZE _____ ft x _____ ft

SCALE: 1 BOX IS = TO _____ ft

BOOTH TYPE ☐ Island ☐ Inline



You may reach us with questions at:

Call (832) 667-3900 • Email: customerservice@smartcitynetworks.com

Order online at: nrgpark.boomerecommerce.com

Or fax order to (832) 667-3901

WIRELESS PERFORMANCE AGREEMENT

Company Name:	Show:	Booth/Room #:
Center: NRG Park	Customer / Ref #:	

OVERVIEW

Smart City is the exclusive provider for wired and wireless services for the Facility and has in operation a comprehensive wireless 802.11 network. The actual maximum bandwidth available depends on how many users are accessing the network simultaneously at any given time dependent upon the type of service purchased. Router, Streaming Applications, VoIP, DHCP, NAT or Proxy Servers are not allowed with this connection. Smart City can engineer custom dedicated network(s) to achieve your company objectives. Please contact us at (888) 446-6911 to discuss your network design.

CUSTOM WIRELESS NETWORKS

If you require wireless 5 GHz access for application demonstrations, Smart City is able to build a custom 5 GHz wireless network in your booth. Please call Smart City at (888) 446-6911 for a custom wireless quote.

INTERNAL NETWORKS

Smart City is the exclusive provider of all voice, wired and wireless data services. Wireless Devices not authorized by Smart City are strictly prohibited. Smart City requires all Customers showcasing their wireless products to contact Smart City 21 days prior to the show move-in so that we may engineer a cohesive network operating without interference (all approvals will incur a Wireless Engineering Management Fee). Please provide Smart City with the make and model of your wireless router for network approval (wireless access points without adjustable power outputs cannot be authorized under any circumstances). Wireless devices need to be programmed on-site following Smart City guidelines.

CUSTOMER ACCEPTANCE

Wireless service is inherently vulnerable to interference from other devices that transmit similar radio frequency signals or that operate within the same frequency spectrum. Smart City does NOT recommend wireless service for mission critical services such as presentations or product demonstrations that can accept a wired connection. Per our Terms and Conditions listed on Smart City's Customer Contract, misuse of any wireless service may result in service interruption to yourself or other Customers and can lead to disconnection of the Customer's equipment. No service refunds will be given.

ALL WIRELESS ACCESS POINTS NOT AUTHORIZED BY SMART CITY ARE PROHIBITED.

I hereby attest that I understand the limitations and vulnerabilities of the wireless service provided by Smart City. I also understand that if I use this service for any reason including, but not limited to, demonstrating, showcasing or presenting my product(s), Smart City will not be responsible for possible interference that I may experience. Upon receipt of the completed Smart City Contract, Smart City Services will be activated / available for your use.

Printed Name: _____ Signature: _____ Date: _____

Title: _____ Email: _____ Phone #: _____



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Or fax order to (832) 667-3901

NEED WIRELESS CONNECTIVITY?



Our **STANDARD HOTSPOT** provides
SIMPLE & SECURE WIRELESS
connectivity ideal for checking emails, browsing the web,
processing payments, and light website demonstrations.

STANDARD HOTSPOT PROVIDES 3 Mbps BURSTABLE TO 5 Mbps PER DEVICE*

DEVICE LIMIT	INCENTIVE**	BASE
5 Device Limit	\$2,339	\$2,807
15 Device Limit	\$4,133	\$4,960
30 Device Limit	\$6,762	\$8,114
Additional Access Point Rental	\$750	\$750

* **NOT FOR STREAMING.**

** **ORDER 14 DAYS PRIOR TO FIRST DAY OF MOVE-IN TO GET THE INCENTIVE RATE!**

All Hotspots broadcast on the **5 Ghz frequency only** and include:

- (1) Custom network name or SSID
- (1) Password (8 character minimum)
- (1) Access Point - booth size may require additional Access Point rental

ORDER NOW >



Order online at:
orders.smartcitynetworks.com
or call 888.446.6911



orders.smartcitynetworks.com/wifi-splash-page-design

WILL YOUR BOOTH DEMO BRING OUT THE MASSES?

Our **PREMIUM HOTSPOT** combines
HIGH BANDWIDTH WIRELESS
with greater flexibility and customization options that generate
smoother product demos, quicker remote connectivity and superior
video streaming quality.

PREMIUM HOTSPOTS ARE NOT RATE LIMITED PER DEVICE						
BANDWIDTH ALLOCATION	STREAMING			INCENTIVE *	BASE	
	SD	or	HD or UHD			
10 Mbps	3		N/A	\$8,800	\$10,560	
20 Mbps	6		4	\$16,600	\$19,920	
30 Mbps	10		6	\$24,200	\$29,040	
40 Mbps	13		8	\$31,550	\$37,860	
50 Mbps	16		10	\$39,050	\$46,860	
Additional Access Point Rental	N/A		N/A	\$750	\$750	

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- (1) Custom network name or SSID
- (1) Password (8 character minimum)
- (1) Access Point - booth size may require additional Access Point rental

ORDER NOW 



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orders.smartcitynetworks.com
or call 888.446.6911



orders.smartcitynetworks.com/wifi-splash-page-design

ON-SITE WIRELESS SERVICES

NRG PARK

NEED WIRELESS CONNECTIVITY?

Smart City Networks offers on-site wireless services for both attendees and exhibitors. Our **Complimentary Internet** is offered free of charge and is available in all public spaces and meeting rooms. Our **Exhibitor Internet** is available facility-wide on a 5 GHz wireless network, at speeds of 3 Mbps up/down per device. Depending on where you are in the facility, you may see both SSIDs (network names), but only Exhibitor Internet is supported in all areas.

EXHIBITOR INTERNET

Exhibitor Internet is available throughout the facility. Each purchase is device specific.

1 day for \$79.99
3 days for \$227.97
5 days for \$359.95

HOW TO CONNECT TO EXHIBITOR INTERNET

1. Open Wi-Fi settings on your device and select "Exhibitor Internet".
2. First time users will be asked to create an account and select a purchase option.
3. Follow the on-screen instructions to get connected.

COMPLIMENTARY INTERNET

Complimentary Internet is a free service and is available for use in all public spaces and meeting rooms.

HOW TO CONNECT TO COMPLIMENTARY INTERNET

1. Open Wi-Fi settings on your device and select "Free Internet".
2. First time users will be asked to create an account and verify their email address to get connected.

For questions regarding on-site wireless services, please call Smart City Networks at 888-446-6911. To order any other services we provide, please visit us online at: orders.smartcitynetworks.com.

